

Depend on our people. Count on our advice. SM

### **REDACTED - FOR PUBLIC INSPECTION**

July 1, 2014

Marlene H. Dortch Secretary Federal Communications Commission 445 12th Street, S.W. Washington, DC 20554

ATTENTION: WIRELINE COMPETION BUREAU

RE: Form 481 ETC filing pursuant to Sections 54.313 and 54.422 SAC 361401, MN, Halstad Telephone Company Connect America Fund WC Dockets 10-90, 11-42 and 14-58

Dear Ms. Dortch:

Pursuant to Sections 54.313 and 54.422 of Commission's Rules, Halstad Telephone Company, MN, SAC 361401 is filing its Form 481 High Cost and Low-Income Annual Report.

Halstad Telephone Company seeks confidential treatment under the Protective Order in this proceeding for Section 54.313(f)(2) financial information in the 481 filing <sup>1</sup> and for Section 54.202(a) 5 Year Service Quality Improvement Plan portion of the 481 filing pursuant to the Request for Confidential Treatment attached to this filing. Pursuant to the Protective Order, one copy of the confidential document and two copies of the redacted version are provided. The Redacted version is also being filed on the Electronic Comment Filing System.

Please address any correspondence regarding this transmittal to the attention of Tom Campbell at the following address, e-mail or telephone number.

Sincerely,

Tom Campbell

**Telecommunications Consultant** 

tcampbell@otcpas.com

651-621-8511 (v)

651-483-2467 (f)

**Enclosures** 

CC: Mr. Charles Tyler, FCC Telecommunications Access Policy Division (two copies confidential)

<sup>1</sup> See Protective Order 27, WC Docket Nos. 10-90 et al, Rec 14231 rel. November 16 ("Order")

### Before the FEDERAL COMMUNICATIONS COMMISSION Washington, D.C. 20554

In the Matter of	)	
Connect America Fund	)	WC Docket No. 10-90
	)	
Lifeline and Link Up Reform	)	WC Docket No. 11-42
ETC Annual Reports and Certifications	)	WC Docket No. 14-58

### REQUEST FOR CONFIDENTIAL TREATMENT

Halstad Telephone Company, SAC 361401, ("the company") requests that the portion of its Form 481 pertaining to the 5-Year Service Quality Improvement Plan be granted confidential, non-public treatment pursuant to Sections 0.457 and 0.459 of the Commission's rules, 47 C.F.R. §§ 0.457, 0.459, and related provisions of the Freedom of Information Act ("FOIA"), including 5 U.S.C. § 552(b)(4) ("Exemption 4"). Form 481 contains information regarding the company's Section 54.202(a) 5- Year Service Quality Improvement Plan including capital expenditures and operating expenses. Release of such information would supply a roadmap to competitors regarding confidential build out plans and study area demographics. In addition, the document contains confidential information that is not customarily disclosed to the public or made available within the telecommunications industry. Information in support of the company's request for confidential treatment pursuant to Section 0.459(b) of the Commission's Rules, 47 C.F.R. § 0.459(b), is provided below.

### I. HALSTAD TELEPHONE COMPANY'S FORM 481 SATISFIES THE REQUIREMENTS OF § 0.459 OF THE COMMISSION'S RULES

The material for which the company seeks confidentiality falls squarely within the requirements of Section 0.459 of the Commission's rules. As demonstrated below, the company has satisfied each of the elements of Section 0.459, and disclosure of this information would result in competitive harm to the company.

- (1) Identification of the specific information for which confidential treatment is sought. The company requests confidential treatment for the portion of Form 481 required by 47 C.F.R. § 54.313 related to the Section 54.202(a) 5- Year Service Quality Improvement Plan. The information bears the legend "Confidential Financial Information. The specific information falls into the categories of: 1. Capital Expenditures, 2. Operating Expenses and 3. Area Demographics
- (2) Identification of the Commission proceeding in which the information was submitted or a description of the circumstances giving rise to the submission. The information is required to be produced annually by 47 C.F.R. § 54.313. The proceedings are WC Docket No. 10-90 and WC Docket No. 11-42. The documents will also be submitted in WC Docket NO. 14-58
- (3) Explanation of the degree to which the information is commercial or financial, or contains a trade secret or is privileged. The information for which confidentiality is requested is "financial" and commercial in nature. The information is "confidential" in that it "would customarily not be released to the public." The courts have elaborated that material "is 'confidential' . . . if disclosure of the information is likely to have either the following effects: (1) to impair the government's ability to obtain necessary information in the future; or (2) to cause substantial harm to the competitive position of the person from whom the information was obtained." Both of the considerations apply in this instance, as further explained in point (5) below.
- (4) Explanation of the degree to which the information concerns a service that is subject to competition. All of the services provided by the company are subject to intense existing or potential competition.

<sup>&</sup>lt;sup>1</sup> See Board of Trade of the City of Chicago v. Commodity Futures Trading Comm'n, 627 F.2d 392, 403 & n.78 (D.C. Cir. 1980) (courts have given the terms "commercial" and "financial, as used in Section 552(b)(4), their ordinary meanings).

<sup>&</sup>lt;sup>2</sup> Critical Mass Energy Project v. NRC, 975 F.2d 871, 873 (D.C. Cir. 1992) (citing the Senate Committee Report).

<sup>&</sup>lt;sup>3</sup>Nat'l Parks and Conservation Ass'n v. Morton, 498 f.2d 764, 770 (D.C. Cir. 1974) (footnote omitted); see also Critical Mass Energy, 975 F.2d at 873.

- (5) Explanation of how disclosure of the information could result in substantial competitive harm. If the information were publicly available, it would supply competitors with financial information not ordinarily available to the public. Specifically, rural telephone service has historically lent itself to "cherry picking" by competitors that choose to only serve low cost areas. Release of this specific build out and operating expense information would allow competitors to gain an unfair advantage.
- (6) Identification of any measures taken by the submitting party to prevent unauthorized disclosure. The information for which the company seeks confidential treatment is information that the company does not customarily release to the public. The company also limits the internal circulation of this information to only those with a need to know.

Consistent with 47 C.F.R. § 0.459(a), the items for which confidentiality is requested are being submitted with, and are covered by, this request. This request for confidentiality - as well as the documents subject to this request - are being filed in hard copy and/or electronic copy.

- (7) Identification of whether the information is available to the public and the extent of any previous disclosure of the information to third parties. The documents and information for which confidentiality is sought are not made available to the public and have not been disclosed to third parties, except to those entities identified in 47 C.F.R. § 54.313(i). For those disclosures, the company has requested confidential treatment by the entities for the same information.
- (8) Justification of the period during which the submitting party asserts that material should not be available for public disclosure. Given the sensitive nature of the information for which confidentiality is requested, the prospect of serious competitive harm, the company requests that confidential treatment apply indefinitely.

### II. CONCLUSION

For these reasons, pursuant to Sections 0.457 and 0.459 of the Commission's Rules, the company requests that the portion of Form 481 relating to the Section 54.202(a) 5 - Year Service Quality Improvement Plan be treated as confidential under the Commission's rules and precedent and withheld in their entirety from public inspection, and that any distribution of them within the Commission should be limited to a "need to know" basis. In the event that any person or entity requests access to the documents or seeks to make any or all of them part of the public record, the company requests to be notified immediately so that it can oppose such request or take other action as necessary to safeguard its interests and the interests of consumers.

Sincerely,

Tom Campbell

**Telecommunications Consultant** 

wow Aughell

tcampbell@otcpas.com

651-621-8511 (v)

651-483-2467 (f)

### FCC Form 481 - Carrier Annual FEDANTED - FOR PUBLIC INSPECTION OMB Control No. 3060-0986/OMB Control No. 3060-0819 Data Collection Form

<010>	Study Area Code	361401
<015>	Study Area Name	HALSTAD TEL CO
<020>	Program Year	2015
<030>	Contact Name: Person USAC should contact with questions about this data	Tom Campbell
<035>	Contact Telephone Number: Number of the person identified in data line <030>	6516218511 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	tcampbell@otcpas.com

	Number of the person identified in data line <030>		
<039>	Contact Email Address: Email of the person identified in data line <030> tcampbell@otcpas.com	n	
			54.313 54.422
ANNUA	AL REPORTING FOR ALL CARRIERS		Completion Completion Required Required
7111107	LE TEL STITUTE OF THE STITUTE OF		(check box when complete)
<100>	Service Quality Improvement Reporting	(complete attached worksheet)	
<200>	Outage Reporting (voice)	(complete attached worksheet)	✓ ✓
<210>	< check box if no outages to report		<b>✓</b>
<300>	Unfulfilled Service Requests (voice)		
<310×	Detail on Attempts (voice)		
<b>\310&gt;</b>	betail of Attempts (voice)		F F F F F F
		(attach descriptive de	ocument)
<b>-220</b> 5	Unfulfilled Service Requests (broadband)		✓ (1111111)
<320>	Unfulfilled Service Requests (broadband)		
<330>	Detail on Attempts (broadband)		
		(attach descriptive o	document)
<100s	Number of Complaints par 1 000 systematic (value)		
<400> <410>	Number of Complaints per 1,000 customers (voice)  Fixed  O . 0		
<420>	Mobile 0.0		<u> </u>
<430>	Number of Complaints per 1,000 customers (broadband)		✓ <i>        </i>
<440> <450>	Fixed 0.0 Mobile 0.0		
<500>	Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<b>✓ ✓</b>
	361401mn510.pdf		
<510>		(attached descriptive document)	<b>✓</b> ✓
<600>	Functionality in Emergency Situations 361401mn610.pdf	(check to indicate certification)	✓ ✓
	Jordanio I. par		
		(attached descriptive document)	_ <b>v v</b>
<610>			
<700>	Company Price Offerings (voice)	(complete attached worksheet)	<u> </u>
<710>	Company Price Offerings (broadband)	(complete attached worksheet)	
	Operating Companies and Affiliates	(complete attached worksheet)	
		es, complete attached worksheet)	
<1000>	Voice Services Rate Comparability  361401mn1010.pdf	(check to indicate certification)	202223
<1010		(attach descriptive document)	<b>✓</b>
.1100	T 112 H 10/002		*****
<1100	> Terrestrial Backhaul (Y/N)?	not, check to indicate certification)	
<1110>		(complete attached worksheet)	
<1200>	Terms and Condition for Lifeline Customers	(complete attached worksheet)	<i>√</i>
	Price Cap Carriers, Proceed to Price Cap Additional Documentation Works		
<2000>	Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange	Carriers (check to indicate certification)	
<2005>		(complete attached worksheet)	
	Rate of Return Carriers, Proceed to ROR Additional Documentation Works	<u>heet</u>	
<3000>		(check to indicate certification)	<u> </u>
<3005>		(complete attached worksheet)	<u> </u>

(100) Se Data Co	(100) Service Quality Improvement Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819	0819
		July 2013	
<010>	Study Area Code	361401	
<015>	Study Area Name	HALSTAD TEL CO	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell	
<032>	Contact Telephone Number - Number of person identified in data line <030> $^{6}$	6516218511 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com	
<110>	Has your company received its ETC certification from the FCC?	(yes/no)	
<111>	If your answer to Line <110> is yes, do you have an existing $\$54.202(a)$ "5 year plan" filed with the FCC?	(yes/no)	
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.	361401mn112.pdf	
	Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	Name of Attached Document	
<113> 114 114 116 116 117 118	Maps detailing progress towards meeting plan targets Report how much universal service (USF) support was received How (USF) was used to improve service quality How (USF) was used to improve service coverage How (USF) was used to improve service capacity Provide an explanation of network improvement targets not met in the prior calendar year.		

Page 3

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

This Outage ext Multiple set Multiple service Outage less/No) Resolution R	(200) Ser Data Coll	(200) Service Outage Reporting (Voice) Data Collection Form	eporting (Voic	<b>(</b>						PCC	FCC Form 481 OMB Control No. 3060-(	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 Inly 2013	3060-0819
State   Aceta   Lane   State													
Study Area Name	<010>	Study Area Co	qe				361401						
Program for the Prevant USAC should central regarding this data line 4310   Contact Name Prevant USAC should central regarding this data line 4310   Contact Name Prevant Section (State Name of person identified in data line 4310   Contact Name of the Name	<015>	Study Area Na	ame					CO					
Contact Name - Person USAC should contact regarding this data   Town Contact Name of person identified in data line 4310   Contact Telephone Number of Person identified in data line 4310   Contact Telephone Number of Person identified in data line 4310   Contact Telephone Number of Person identified in data line 4310   Contact Telephone Number of Person identified in data line 4310   Contact Telephone Number of Person identified in data line 4310   Contact Telephone Number of Person identified in data line 4310   Contact Telephone Number of Person identified in data line 4310   Contact Telephone Number of Person identified in data line 4310   Contact Telephone Number of Person identified in data line 4410   Contact Telephone Number of Person identified in data line 4410   Contact Telephone Number of Person identified in data line 4410   Contact Telephone Number of Person identified in data line 4410   Contact Telephone Number of Person identified in data line 4410   Contact Telephone Number of Person identified in data line 4410   Contact Telephone Number of Person identified in data line 4410   Contact Telephone Number of Person identified in data line 4410   Contact Telephone Number of Person identified in data line 4410   Contact Telephone Number of Person identified in data line 4410   Contact Telephone Number of Person identified in data line 4410   Contact Telephone Number of Person identified in data line 4410   Contact Telephone Number of Person identified in data line 4410   Contact Telephone Number of Person identified in data line 4410   Contact Telephone Number of Person identified in data line 4410   Contact Telephone Number of Person identified in data line 4410   Contact Telephone Number of Person identified in data line 4410   Contact Telephone Number of Person identified in data line 4410   Contact Telephone Number of Person identified in data line 4410   Contact Telephone Number of Person identified in data line 4410   Contact Telephone Number of Person identified in data line 4410   Contact	<020>	Program Year					2015						
Contact Final Address of person identified in data line 4330	<030>	Contact Name	- Person USAC	should contact	regarding this	data	Tom Campbel	1					
Contact Final Address - Final Address of person identified in data line - CR3D   CCLD   CCCD   CCC	<032>	Contact Telepi	hone Number -	Number of per	son identified i	in data line <03		ext.					
NOMS  NOMS  NOMS  Reference Outage Start Outage End Outage End Outage End Outage End Outage Coutage Number of Time Customers Affected Customers Af	<039>	Contact Email	Address - Emai	l Address of pei	"son identified	in data line <0		tcpas.com					
Notes  Reference Outage Start Outage End Out	7000	(	7	<del>(</del>	, , ,	4	7	ζ,	<del>/</del>	/ 0	4	(	/ - -
Date   Time   Date   Time   Date   Time   Customers Affected   Total Number of Affected   Description (Check Study Areas   Service Outage   Resolution   Time   Time   Time   Time   Time   Time   Time   Time   Total Number of Affected   Total Number of Affected   Total Number of Affected   Description (Check Study Areas   Service Outage   Resolution   Time   T	1077	NORS	ATO:	770	100	Ì	777	277	3	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	Did This Outage	787	į
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			Date	<u> </u>	רפוני		customers America	Customers	(Yes / No)	all that apply)	(Yes / No)	Service Outage Resolution	Procedures

State   Name   Color	100 Acre Name   100 Acre Nam	) Price	(700) Price Offerings inc Data Collection Form	(700) Price Offerings including Voice Rate Data Data Collection Form	Data				FC ON Jul	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	3 Control No. 3060-0819
Program Year Contact Number O Just Should contact regarding this data inte (2020 - 625221351) exc. Contact Centact Number of person identified in data line (2020 - 625221351) exc. Contact Centact Email Address - Centact Centact Centact Centact Centact Contact Centact Ce	Program Vera Contact Number of person identified in data line 4030s   25m causes   Contact Canal Address - Can		Study Area Co Study Area Na	ide me			361401 HALSTAD TEI	00			
Contact Full Purpose USAC Ground control regarding this data and colored to sea to 18 to	Contact Name		Program Year				2015				
Contact Telephone Number of person identified in data line 4380   121/2014	Contact Telephone Number of person identified in data line -GSD		Contact Name	- Person USAC should	d contact regard	ing this data	Tom Campbe	11			
Residential Local Service Charge Effective Date State Model Residential Local Service Charge Effective Date State Model Residential Local Service Charge Effective Date State Bicharge (UEC) SAC (CETC) Reat Type Service Rate Service Charge Service	Contact Enral Address - Final I Address of person identified in data line -030b   Cocambo I I I I I I I I I I I I I I I I I I I		Contact Telepi	hone Number - Numb	er of person ide	ntified in data line <		ext.			
Single State-wide Residential Local Service Charge Effective Date  Single State-wide Residential Local Service Charge  State Exchange (LEC) SAC (CETQ) Rate Type Service Rate Service Rate State Subscriber Line Charge State Universal Service Charge  State Subscriber Line Charge State Universal Service Charge Service Charge  State Subscriber Line Charge State Universal Service Charge  Service Charg	Single State-wide Residential Local Service Charge   State wide Residential Local Service Charge   State Subscriber Line Charge   State Universal Service Fee   Service Charge   State Subscriber Line Charge   State Universal Service Fee   Service Charge   State Subscriber Line Charge   State Universal Service Charge   State Charge   State Subscriber Line Charge   State Universal Service Charge   State Charg		Contact Email	Address - Email Addre	ess of person ide			otcpas.com			
ca15         c425         c425         c455         c455 <th< td=""><td>  State   Exchange (ILEC)   State Type   Residential local   State Subscriber Line Charge   State Universal Service Fee   Mandatory Extended Area Service Charge   State Universal Service Charge   Service Charge</td><td></td><td>Residential Lo Single State-w</td><td>cal Service Charge Eff ide Residential Local (</td><td>ective Date Service Charge</td><td>1/1</td><td>/2014</td><td></td><td></td><td></td><td></td></th<>	State   Exchange (ILEC)   State Type   Residential local   State Subscriber Line Charge   State Universal Service Fee   Mandatory Extended Area Service Charge   State Universal Service Charge		Residential Lo Single State-w	cal Service Charge Eff ide Residential Local (	ective Date Service Charge	1/1	/2014				
State Exchange (ILEC) SAC (CETC) Rate Type Service Rate State Subscriber Line Charge State Universal Service Fee Mandatory Ettended Area Service Charge Serv	State Exchange (ILEC) SAC (CETC) Rate Type Revise Rate Service Rate Service Rate Service Rate Service Rate Service Charge Serv	<703>	<a1></a1>	<a2></a2>	<a3></a3>	 	<	<	 b4>	<	<b>\$</b>
See attached worksheet	See attached worksheet		State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee		Total per line Rates and Fees
See attached worksheet	See attached worksheet							,			
See attached worksheet	See attached worksheet										
See attached worksheet	See attached worksheet										
See attached worksheet	See attached worksheet										
See attached worksheet	See affached worksheet										
See attached worksheet	See attached worksheet	!									
See attached worksheet	See attached worksheet	1									
							See at	tached worksheet			
		1									
		-									

(710) Bro	(710) Broadband Price Offerings	FCC Form 481
Data Col	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013
<010>	<010> Study Area Code	361401
<015>	<015> Study Area Name	HALSTAD TEL CO
<020>	<020> Program Year	2015
<030>	<030> Contact Name - Person USAC should contact regarding this data	Tom Campbell
<035>	<035> Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.

<035> Contact Telephone Number - Number of person identified in data line <030>
<039> Contact Email Address - Email Address of person identified in data line <030>

<d4>&gt;</d4>	Usage Allowance Action Taken When Limit Reached {select}												
<q3></q3>	Usage Allowance (GB)												
<d2></d2>	Broadband Service - Upload Speed (Mbps)												
<d1></d1>	Broadband Service - Download Speed (Mbps)												
<>>>	Total Rate and Fees					pac	501						
 	State Regulated Fees					- See attacl	workshoot	พบเกรเเฮฮเ =					
 	Residential Rate												
<a2></a2>	Exchange (ILEC)												
<a1></a1>	State												
<711>	l	L	ı										

(800) Operating Companies			FCC Form 481
Data Collection Form			OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	361401		
<015> Study Area Name	HALSTAD TEL CO		
<020> Program Year	2015		
<030> Contact Name - Person USAC should contact regarding this data	Tom Campbell		
<035> Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.		
<039> Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com	.com	
<810> Reporting Carrier Hastad Telephone Company			
<811> Holding Company			
<812>			
<813> <a1></a1>		<a2></a2>	<a3></a3>
Affiliates		SAC	Doing Business As Company or Brand Designation
	_	_	

(900) Tribal Lands Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	361401
<015> Study Area Name	HALSTAD TEL CO
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Tom Campbell
<035> Contact Telephone Number - Number of person identified in data line <030>	
<039> Contact Email Address - Email Address of person identified in data line <030>	<030> tcampbell@otcpas.com
<910> Tribal Land(s) on which ETC Serves	
<920> Tribal Government Engagement Obligation	
	Name of Attached Document
If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:	Select (Yes,No, NA)
<921> Needs assessment and deployment planning with a focus on Tribal	
community anchor institutions. <pre>&lt;922&gt; Feasibility and sustainability planning:</pre>	
<923> Marketing services in a culturally sensitive manner;	
<927> Compliance with Environmental Review processes	
<928> Compliance with Cultural Preservation review processes	
<929> Compliance with Tribal Business and Licensing requirements.	

	(1100) No Terrestrial Backhaul Reporting	FCC Form 481
Data Co	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	381401
<015>	Study Area Name	HALSTAD TEL CO
<020>	Program Year	115
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell
<032>	Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

(1200) Te	(1200) Terms and Condition for Lifeline Customers	FCC Form 481
Lifeline Data Coll	Lifeline Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	361401
<015>	Study Area Name	HALSTAD TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell
<032>	Contact Telephone Number - Number of person identified in data line <030>	0> 6516218511 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	SO> tcampbell@otcpas.com
		361401mn1210 .pdf
<1210>	<1210> Terms & Conditions of Voice Telephony Lifeline Plans	
		Name of Attached Document
<1220>	Link to Public Website	
"Please check th or the website li § 54.422(a)(2) a annually report:	"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
<1223>	Additional charges for toll calls, and rates for each such plan.	

(3000) R	(3000) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Co	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>		361401
\c10\	Study Alea Name Drown Your	HALSTAD TEL CO
<030>		7015 7015 7016
<035>	Contact Telephone Number - Number of p	
<039>		
СНЕСК	CHECK the boxes below to note compliance on its five year service quality plan (pursuan CFR § 54.313(f)[2]. I further certify that th	ve year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 is 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.
(3010)	Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)[1](i))	
		Name of Attached Document Listing Required Information
(3011)	Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	112 contains the required information pursuant to sses of community anchor institutions to which began
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii)	
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report	Name of Attached Document Listing Required Information (Yes/No) (Yes/No)
Please	e check these boxes to confirm that the attached document(s), on line 3017	check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:
(3015)		
(3016)		th Flows
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	361401mn3017.pdf
		Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, Is your company audited?	(Yes/No)
(3019)	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)[2], contains is confirm your submission, on line 3026 pursuant to § 54.313(f)[2], contains is confirm your submission, on line 3026 pursuant to \$\frac{1}{2}\$ financial report in a format comparable to RUS Operating Report for Telecommunications	rmat comparable to RUS Operating Report for Telecommunications
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	sh Flows
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit.	nerformed the company's financial audit.
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § $54.313(f)(2)$ , contains:	
(3022)		
	Borrowers,	

Name of Attached Document Listing Required Information

(3023) Underlying information subjected to a review by an independent certified public accountant (3024) Underlying information subjected to an officer certification.

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information

	ion - Reporting Carrier ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	361401
<015>	Study Area Name	HALSTAD TEL CO

<010>	Study Area Code	361401
<015>	Study Area Name	HALSTAD TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com

### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

### Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Signature of Authorized Officer: Date Printed name of Authorized Officer: Title or position of Authorized Officer: Telephone number of Authorized Officer: Study Area Code of Reporting Carrier: Filing Due Date for this form: Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

	ion - Agent / Carrier ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	361401
<015>	Study Area Name	HALSTAD TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com

### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) <u>Tom Campbell</u> also certify that I am an officer of the reporting carrier; my responsibilities agent; and, to the best of my knowledge, the reports and data provided to	is authorized to submit the information reported on behalf of the reporting carrier. include ensuring the accuracy of the annual data reporting requirements provided to the authorized the authorized agent is accurate.
Name of Authorized Agent: Tom Campbell	
Name of Reporting Carrier: HALSTAD TEL CO	
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/27/2014
Printed name of Authorized Officer: Thomas Maroney	
Title or position of Authorized Officer: CEO	
Telephone number of Authorized Officer: 2184562125 ext.	
Study Area Code of Reporting Carrier: 361401	Filing Due Date for this form: 07/01/2014

### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier				
l, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support re				
the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information	reported herein is accurate.			
Name of Reporting Carrier: HALSTAD TEL CO				
Name of Authorized Agent or Employee of Agent: Tom Campbell				
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date: 06/27/2014			
Printed name of Authorized Agent or Employee of Agent: Tom Campbell				
Title or position of Authorized Agent or Employee of Agent Consultant				
Telephone number of Authorized Agent or Employee of Agent: 6516218511 ext.				
Study Area Code of Reporting Carrier: 361401 Filing Due Date for this form: 07/01/20	14			
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 193  18 of the United States Code, 18 U.S.C. § 1001.	4, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title			

Attachments

(700) Price Offerings including Voice Rate Data Data Collection Form	FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	361401
<015> Study Area Name	HALSTAD TEL CO
<020> Program Year	2015

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

<035> Contact Telephone Number - Number of person identified in data line <030>
<039> Contact Email Address - Email Address of person identified in data line <030>

<030> Contact Name - Person USAC should contact regarding this data

1/1/2014

2015
Tom Campbell
6516218511 ext.
tcampbell@ctcpas.com

<a1></a1>	<a2></a2>	<a3></a3>	 b1>	<	 3>	 b4>	<	<b>\$</b>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
MN	Halstad		FR	14.0	0.0	0.0	0.0	14.0
MN	Shelly		FR	14.0	0.0	0.0	0.0	14.0
MN	Nielsville		FR	14.0	0.0	0.0	0.0	14.0
MN	Climax		FR	14.0	0.0	0.0	0.0	14.0
MN	Fisher		FR	14.0	0.0	0.0	0.0	14.0
MN	Bygland		FR	14.0	0.0	0.0	0.0	14.0
MN	West Halstad		FR	14.0	0.0	0.0	0.0	14.0
MN	West Shelly		FR	14.0	0.0	0.0	0.0	14.0
MN	West Nielsville		FR	14.0	0.0	0.0	0.0	14.0
MN	West Climax		FR	14.0	0.0	0.0	0.0	14.0

(710) Bro Data Coll	(710) Broadband Pric Data Collection Form	(710) Broadband Price Offerings Data Collection Form						FCC Form 481 OMB Control I July 2013	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
<010>	Study Area Code	· Code			361401					
<015>	Study Area Name	Name			HALSTAD TEL CO					
<020>	Program Year	ear			2015					
<030>		Contact Name - Person USAC should contact regarding this data	d contact regarding	this data	Tom Campbell					
<032>		Contact Telephone Number - Number of person identified in data line <030>	er of person identi	ified in data line <030>	> 6516218511 ext.					
<039>		Contact Email Address - Email Address of person identified in data line	ess of person ident	ified in data line <030>	> tcampbell@otcpas.com	as.com				
, 2	4		44	64			\(\frac{1}{2}\)		~ V T T T T T T T T T T T T T T T T T T	
11/	<tp></tp>	<7P>	<t0></t0>	<70>	<td> <d> <d></d></d></td>	<d> <d></d></d>	<70>			\d+\
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Broadband Service Download Speed -Upload Speed (Mbps) (GB)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}	
	MN	All	44.95	0.0	44.95	5.0	1.0	0.0	Other, No limit on usage allowance	
	MIN	A11	54.95	0.0	54.95	15.0	2.0	0.0	Other, No limit on usage allowance	
	MN	A11	64.95	0.0	64.95	30.0	3.0	0.0	Other, No limit on usage allowance	

SAC: 361401 State: MN

Halstad Telephone Company

Form 481 Line No. 112 Five Year Service Quality Improvement Plan

### **ATTACHMENT REDACTED IN ENTIRETY**

Page 1 of 4

SAC: 361401 State: MN

Halstad Telephone Company

Form 481 Line No 510 Compliance with Service Quality Standards and Consumer Protection

### North Dakota:

- 1. Halstad Telephone Company (Company) will provide service on a timely basis to requesting customers within the Company's designated service area where the Company's network already passes the potential customers premises, and
- 2. The Company will provide service, within a reasonable period of time, if the potential customer is within the Company's designated service area but outside the Company's existing network coverage, if the service can be provided at reasonable cost by:
  - a. Modifying or replacing the requesting customers equipment;
  - b. Deploying a roof-mounted antenna or other equipment;
  - c. Adjusting the nearest cell tower;
  - d. Adjusting network or customer facilities;
  - e. Reselling services from another carrier's facilities to provide service; or
  - f. Employing, leasing, or constructing an additional cell site, cell extender, repeater, or other similar equipment.

### 3. Service Quality Standards

### The Company:

- Provides voice grade access to the public switched network.
- Provides flat rated local exchange service with no addition charge to end users.
- Provides access to the emergency services provided by local government or other public safety organization, such as 911 and enhanced 911.
- Provides toll blocking and toll limitation services.
- Advertises the availability of its services and the charges using media of general distribution and on its website.
- Maintains a business office providing customers with access to a customer service representative either in person or via a local telephone call or toll-free telephone number during normal business hours.
- Directs after hour calls to the Company's help desk.
- Directs trouble reports to the on-call technician.
- Tracks all service orders to ensure they are completed in a timely manner.
- Measures its service connection and service interruption performance on a regular basis.
- Trains employees to:
  - Answer all incoming calls promptly.
  - Respond to all inquiries for information promptly and courteously.
  - Investigate thoroughly all customer complaints.
  - Be knowledgeable about products and service offerings so they can assist the customer with selecting the best service option.
- Has a process for periodic inspection, testing and preventive maintenance of its equipment to permit the rendering of safe, adequate and continuous service at all times.

Page 2 of 4

SAC: 361401 State: MN

Halstad Telephone Company

Form 481 Line No. 510 Compliance with Service Quality Standards and Consumer Protection

**North Dakota**: (Cont'd)

### 4. Consumer Protection Rules

The Company has established operating procedures designed to facilitate compliance with applicable consumer protection rules which include compliance with the Customer Proprietary Network Information (CPNI) rules. The operating procedures include:

- Appointment of a compliance officer.
- A manual detailing the specific procedures for protecting consumer information.
- Employee training on an annual basis.
- A disciplinary process for improper use of consumer information.

Halstad Telephone Company

Form 481 Line No. 510 Compliance with Service Quality Standards and Consumer Protection

\_\_\_\_\_

### Minnesota:

In addition to the service quality standards noted above for North Dakota, as required by MN. Rule "7812.0700 Minnesota General Service Quality Requirements. Subpart 1" the local services provided by Halstad Telephone Company are provided under internal company operating procedures and publically available tariffs which are in compliance with applicable Minnesota Public Utility Commission orders and rules including:

7810.0100 DEFINITIONS.

7810.0200 SCOPE.

7810.0300 STATUTORY AUTHORITY.

### **RECORDS AND REPORTS**

7810.0400 RETENTION OF RECORDS.

7810.0500 DATA TO BE FILED WITH THE COMMISSION.

7810.0600 REPORT TO COMMISSION ON SERVICE DISRUPTION.

7810.0900 LOCATION OF RECORDS.

### **CUSTOMER RELATIONS**

7810.1000 INFORMATION AVAILABLE TO CUSTOMER AND PUBLIC.

7810.1100 COMPLAINT PROCEDURES.

7810.1200 RECORD OF COMPLAINT.

### **CUSTOMER BILLING; DEPOSIT AND GUARANTEE REQUIREMENTS**

7810.1400 CUSTOMER BILLING.

7810.1500 DEPOSIT AND GUARANTEE REQUIREMENTS.

7810.1600 DEPOSIT.

7810.1700 GUARANTEE OF PAYMENT.

### **DISCONNECTION OF SERVICE; SERVICE DELAY**

7810.1800 PERMISSIBLE SERVICE DISCONNECTIONS WITH NOTICE.

7810.1900 PERMISSIBLE SERVICE DISCONNECTIONS WITHOUT NOTICE.

7810.2000 NONPERMISSIBLE REASONS TO DISCONNECT SERVICE.

7810.2100 MANNER OF DISCONNECTION.

7810.2200 RECONNECTION OF SERVICE.

7810.2300 NOTICE REQUIREMENTS.

7810.2400 BILL DISPUTES.

7810.2500 ESCROW PAYMENTS.

7810.2600 WAIVING RIGHT TO DISCONNECT; EMERGENCY STATUS.

7810.2800 DELAY IN INITIAL SERVICE OR UPGRADE.

### **DIRECTORIES**

7810.2900 CONTENT OF DIRECTORIES.

7810.3000 DIRECTORY ASSISTANCE.

7810.3100 CHANGES OR ERROR OF LISTED NUMBER.

### **ENGINEERING**

7810.3200 CONSTRUCTION OF TELEPHONE PLANT.

7810.3300 MAINTENANCE OF PLANT AND EQUIPMENT.

7810.3900 EMERGENCY OPERATIONS.

Page 4 of 4

SAC: 361401 State: MN

Halstad Telephone Company

Form 481 Line No. 510 Compliance with Service Quality Standards and Consumer Protection

\_\_\_\_\_

Minnesota: (cont'd)

### INSPECTIONS, TESTS, SERVICE REQUIREMENTS

7810.4100 ACCESS TO TEST FACILITIES.

7810,4300 ACCURACY REQUIREMENTS.

7810.4900 ADEQUACY OF SERVICE.

7810.5000 UTILITY OBLIGATIONS.

7810.5100 TELEPHONE OPERATORS.

7810.5200 ANSWERING TIME.

7810.5300 DIAL SERVICE REQUIREMENTS.

7810.5400 INTEROFFICE TRUNKS.

7810.5500 TRANSMISSION REQUIREMENTS.

7810.5800 INTERRUPTIONS OF SERVICE.

7810.5900 CUSTOMER TROUBLE REPORTS.

7810.6000 PROTECTIVE MEASURES.

7810.6100 SAFETY PROGRAM.

Page 1 of 1

SAC: 361401 State: MN

Halstad Telephone Company

Form 481 Line No. 610 Description of Functionality in Emergency Situations

\_\_\_\_\_

### Halstad Telephone Company has:

- Established reasonable provisions to meet emergencies resulting from failures of lighting or power service, sudden and prolonged increases in traffic, illness of operators or from fire, storm, or acts of God including provisions for emergency power that meet or exceed the rule requirement to provide:
  - o A minimum of four hours of battery service in each central office.
  - A permanently installed power unit in exchanges exceeding 5000 lines.
  - Mobile power units that can be delivered on short notice and which can be readily.
     connected in offices without installed emergency power facilities.
- Has informed employees as to the procedures to be followed, including reasonable rerouting of traffic around damaged facilities and the deployment of emergency power, in the event of emergency in order to prevent or mitigate interruption or impairment of telecommunications service.

SAC: 361401 State: MN

Halstad Telephone Company

Form 481 Line No. 1010 Descriptive document for Voice Services Rate Comparability

\_\_\_\_\_

Line 1010 – Description of Voice Services Rate Comparability: Provide a detailed description of how your pricing of fixed voice services is no more than two standard deviations above the applicable national average urban rate for voice service, as published annually by the Wireline Competition Bureau, as required in 47 C.F.R. § 54.313(a)(10).

On March 20, 2014 the Wireline Competition Bureau announced results of the Urban Rate Survey for Voice Services; as part the FCC Public Notice DA 14-384. Referenced in this public notice are the results required to meet the rate comparability as noted:

"Based on the survey responses, the Bureau also calculated the reasonable comparability benchmark for voice services to be \$46.96.9

9. Id. at 17694, para. 84."

As required Halstad Telephone Company hereby certifies that its current fixed voice services for residential subscribers as defined in the USF/ICC Transformation Order is below \$46.96.

Halstad Telephone Company

Form 481 Line No. 1210 Lifeline Plans Terms and Conditions

### **Lifeline Terms and Conditions**

1. Halstad Telephone Company (Company) offers lifeline program-supported service to qualified low-income residential consumers for one telephone line per eligible household. The lifeline program provides discounts to eligible low-income consumers to help them establish and maintain telephone service. Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive \$9.25 per month in discounts. In addition, the Federal Universal Service Charge is not assessed to consumers participating in Lifeline. Toll Blocking prevents the placement of all long distance calls for which a subscriber would be charged. Toll Blocking is available to eligible consumers at no cost. Also, by choosing the option, consumers are usually not charged a deposit.

### **Lifeline Program Eligibility Information**

### **Program Based Eligibility**

Consumers are eligible for Lifeline if they, one of their dependents or their household participate in one of the following qualifying assistance programs:

Low Income Home Energy Assistance Program (LIHEAP)

Federal Public Housing Assistance (Section 8)

Supplemental Nutrition Assistance Program (SNAP)

Medicaid

National School Lunch Program (NSLP) and receives lunch through the program

Supplemental Security Income (SSI)

Temporary Assistance for Needy Families (TANF)

Lifeline applicant must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means.

Acceptable documentation of program-based eligibility includes: current or prior year's statement of benefits from a qualifying program; notice letter of participation in a qualifying program; program participation documents; or another official document evidencing the consumer's participation in a qualifying program.

### **Income Based Eligibility**

In addition, consumers are eligible for Lifeline if their household income is at or below 135% of the federal poverty guidelines.

2014 Federal Poverty Guidelines – 135%

Household Size	 48 Contiguous States and D.C.
1	\$ 15,755
2	21,236
3	26,717
4	32,198
5	37,679
6	43,160
7	48,641
8	54,122
For Each Additional Person, Add	5,481

Acceptable documentation of income eligibility includes: prior year's state, federal or Tribal tax return; current income statement from an employer or paycheck stub; social security statement of benefits; Veterans Administration statement of benefits; retirement/pension statement of benefits; unemployment/workmen's compensation statement of benefits; federal or Tribal notice of letter participating in General Assistance; or a divorce decree or child support award or other official document containing income information.

Halstad Telephone Company

Form 481 Line No. 1210 Lifeline Plans Terms and Conditions

### **Lifeline Terms and Conditions (Continued)**

### **Lifeline Program Eligibility Information (Continued)**

### Recertification of Lifeline Eligibility

Lifeline recipients are required to recertify their eligibility annually. Failure to properly recertify a recipient's continued eligibility for the Lifeline program will result in termination of the Lifeline recipient's monthly Lifeline discount and de-enrollment from the Lifeline Program.

### Additional Lifeline Program Information

The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined, for purposes of the Lifeline Program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

- 2. The Local services for (Company) that serve as its Lifeline Plans are in Compliance with the Essential telecommunications service as specified in North Dakota Chapter 49-21 4.c as follows:
  - C. Primary flat rate residence basic telephone service including the following service elements:
    - 1) Billing and collecting of the telecommunications company's charges for the service
    - 2) Primary directory listing
    - 3) Access to assistance
    - 4) Access to emergency 911 service and emergency operator assistance in the local exchange areas in which emergency 911 service is not available
    - 5) Except as provided in section 49-02-01.1, mandatory, flat-rate extended area service to designated nearby local exchange areas.
    - 6) Transmission service necessary for the connection between the end user's premises and the local exchange central office switch including a trunk connection that has inward dialing and necessary signaling service such as touchtone used by end users for service.
- 3. The Company's flat rate plans include unlimited local exchange calling including usage to designated nearby local exchange areas. The flat rate plans do not include any toll usage. The rates for any toll usage are determined by the rate plans of the Toll Provider(s) that are selected by lifeline end users.
- 4. The Company has met and will meet the requirements of eligible telecommunications carrier advertising. This includes:
  - a. A full description of available services in the Company's Official telephone directory, including the process to be used by customers to quality for lifeline and link-up service.
  - b. Advertising of the available universal service in media of general circulation in the Company's designated service area. Availability may be advertised in newspapers, company newsletters, company or civic internet sites, bill stuffer, direct mailings, or other means intended to convey availability throughout the designated service area.
- 5 The specific Company terms and conditions for the Companies Lifeline Plans are set forth in pages included in Exhibit 1, attached.

Halstad Telephone Company

Form 481 Line No. 1210 Lifeline Plans Terms and Conditions

\_\_\_\_\_\_

### Minnesota:

### Rates:

The Company's Local service rates that serve as its Lifeline Plans are filed in Compliance with the regulatory requirements of Minn. Rules Ch. 7810 and Minn. Rules pt. 7812.0600.

### **Lifeline Terms and Conditions:**

The Company will adhere to Lifeline Terms and Conditions above as well as Minnesota Administrative Rule "7817.0400 - Eligibility for Telephone Assistance Credits" which states:

### Minnesota Administrative Rule 237 Chapter 7817.0400

**Subpart 1. Information provided.** Each local service provider shall annually mail a notice of the availability of the telephone assistance plan to each residential subscriber in a regular billing. If a subscriber has chosen to receive the regular billing other than through U.S. mail, the local service provider shall send the notice in a regular billing using the delivery method chosen by the subscriber for delivery of the regular billing. The notice must state the following: YOU MAY BE ELIGIBLE FOR ASSISTANCE IN PAYING YOUR TELEPHONE BILL IF YOU RECEIVE BENEFITS FROM CERTAIN LOW-INCOME ASSISTANCE PROGRAMS OR MEET CERTAIN INCOME LIMITS. FOR MORE INFORMATION OR AN APPLICATION FORM PLEASE CONTACT

<u>(local service provider)</u>. On request, the local service provider shall mail to a person an application form developed by the commission and the Department of Commerce, and a brochure that describes the telephone assistance plan's eligibility requirements and application process.

**Subpart 2. Application process.** On completing and signing the application certifying under penalty of perjury that the information provided by the applicant is true and that the statutory criteria for eligibility are satisfied, the applicant must return it to the local service provider for enrollment in the telephone assistance plan. An application may be made by the subscriber, the subscriber's spouse, or a person authorized by the subscriber to act on the subscriber's behalf.

**Subpart 4. Eligibility criteria.** To be eligible for a telephone assistance credit the applicant must:

- A. be a subscriber who resides in Minnesota or has moved to Minnesota and intends to remain; and
- B. be eligible for the federal Lifeline telephone service discount.

**Subpart 7. Applicant and recipient responsibilities.** Each applicant and each recipient shall provide current information to the local service provider about permanent changes that affect the applicant's or recipient's eligibility.

### Subpart 8. Local service provider responsibilities.

- A. A local service provider shall begin providing telephone assistance credits to an applicant in the earliest possible billing cycle but not later than the second billing cycle following submission of a completed application demonstrating eligibility. If certified, the local service provider shall notify the applicant by, for example, placing telephone assistance credits on the bill.
- B. If an applicant is denied eligibility, the local service provider shall notify the applicant in writing of the reasons for the denial, of the right to appeal, and of the right to reapply.

Exhibit 1

SAC: 361401 State: MN

Halstad Telephone Company Form 481 Line No. 1210 Lifeline Plans Terms and Conditions

HALSTAD TELEPHONE COMPANY HALSTAD, MINNESOTA

Section 4 Page 1

### LOCAL EXCHANGE SERVICE

The rates for Local Exchange Service are subject to the conditions set forth herein and the General Regulations governing provision of service. The General Regulations are set forth in Section 2 of this tariff book.

### Local Exchange Service

- A. The Local Exchange Service Rates in this section are for service only and do not include any terminal equipment beyond the point of demarcation.
- B. The rates applicable to Local Exchange Service are composed of a Line Access Rate component plus (where applicable) an Extended Area Service component.

### C. Extended Area Service

- 1) Establishment and discontinuance of EAS will be contingent upon Commission authorization.
- 2) Extended Area Service rate component.
  - a) EAS is a premium-type service offering made by the Company to certain exchanges, under specific conditions.
  - b) The Extended Area Service rate component, where applicable, is included in the Local Exchange Service Rate.

### D. Taxes

1) Applicable taxes levied by federal, state, county and local taxing authorities are in addition to the rates set forth in this tariff. (See also General Regulations, Section 2).

### E. Fee/Surcharges

 Additional fees as set forth in this tariff or established by the FCC may be applicable to Local Exchange Service. Those fees and the conditions for their application and collection are also applied universally to other telephone companies for all practical purposes and are not a result of a Company originated filing.

Effective: 3-1-08

HALSTAD TELEPHONE COMPANY HALSTAD, MINNESOTA

Section 4 Page 2 Revision 1

### LOCAL EXCHANGE SERVICE

### Rates

### Exchange

	Monthly Rates				
		Climax M.N.	Halstad M.N.	Nielsville M.N.	Shelly M.N.
	Bygland and	and West Climax	and West Halstad	and West Nielsville	and West Shelly
Class of Service	<u>Fisher</u>	N.D.	N.D.	N.D	N.D.
BUSINESS: One Party and Coin Trunk Hunting Rate Coin Supervision	\$ 19.50(R) 9.50 2.00	\$ 19.50(I) 9.50 2.00	\$ 19.50(I) 8.25 2.00	\$ 19.50(I) 8.00 2.00	\$ 19.50(I) 8.00 2.00
RESIDENCE: One Party	14.00(R)	14.00(I)	14.00(I)	14.00(I)	14.00(I)

All rates are billed in advance. Payment for service is due when the statement is rendered.

Effective: <u>1-1-13</u>

HALSTAD TELEPHONE COMPANY HALSTAD, MINNESOTA

Section 4 Page 3

### LOCAL EXCHANGE SERVICE

### Extended Area Service (EAS)

<u>Exchange</u> <u>EAS to Exchange</u>

Bygland East Grand Forks, MN

Fisher, MN Emerado, ND Grand Forks, ND

Grand Forks Air Base, ND

Manvel, ND

Climax/West Climax Nielsville, MN

Fisher Bygland, MN

Crookston, MN

East Grand Forks, MN Grand Forks, ND

Halstad/West Halstad Ada, MN

Hendrum-Perley, MN Hillsboro, ND-701-636

Shelly, MN

Nielsville/West Nielsville Climax, MN

Shelly, MN

Shelly/West Shelly Halstad, MN

Hillsboro, ND-701-636

Nielsville, MN

Effective: 3-1-08

SAC: 361401 State: MN

Halstad Telephone Company

Form 481 Line No. 3017 RUS Annual Report

### **ATTACHMENT REDACTED IN ENTIRETY**